citadel365

Customer Onboarding



Multi-channel data collection

Import Customer through CSV File

Generate KYC Link

Form-Based Entry

Name: Jhon doe

Type: Individual

Nationality:

Occupation:

Real-time screening

2 matches found

Jhon doe			SAN, PEP - Former	True Match
Willy Villiams			PEP-LINKED	False Match

Screening Risk: High

Onboarding risk + Profile risk assessment

Parameter	Value	Risk Rating
Customer Type	Individual	Low Risk
Nationality		High Risk

Does the customer prefer or intend to transact in cash?	Yes	High Risk
	No	Low Risk

Approve or Reject customers

Risk Profile: High

Risk Score: 8.7

Approve

Reject

Reasons for rejection*

Spot Risk Before It Hits Your System

Customer onboarding is the first moment your business becomes vulnerable to another person's history.
Citadel365's customer onboarding software helps identify potential risk before customers enter your system, revealing customers' history, ownership structures, and risk indicators, ensuring a confident onboarding decision.

Smart Capabilities That Work for You

- A progressive onboarding method starts with minimal required fields
- Multi-channel data collection, via forms, Excel import, and email-based KYC, for maximum flexibility
- Full corporate structure mapping reveals complex ownership for 360° transparency
- Downloadable reports of customer lists and profiles supporting record maintenance with detailed analyses.
- Dual risk assessment combining onboarding risk and profile risk with configurable weights
- Data storage on Amazon Cloud ensuring security and regulatory compliance.

Power Behind the Confident Decisions



- Accelerates onboarding timelines
- Liberates compliance teams from repetitive data entry
- Provides a 360-degree view of complex ownership, enabling complete transparency
- Simplifies and streamlines customer risk assessment and onboarding workflow

Guard Your Gates Without Slowing the Visitors

With Citadel365, Welcome the Right Customers

Secure Your Onboarding

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