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Case Management



Case Creation

Add case details & customer information

Case Type:

Customer ID:

Case Successfully Created

View Case

Case Review

Case created by User 1

Name:

Nationality:

Type:

Review Case

Status: Open

Case Details:

Case Resolution and Closure

Update case status: Select

- Open
- Close
- Report

Add Remarks:

Case Records

Case ID	Name	Type	Created On	Status	Risk Rating	Created By
C592	John Doe	Individual	05/10/25	Open	High	User 1
C701	Finoventra Holdings	Corporate	01/02/26	Close	Low	User 2

Explore The System That Manages Cases Smartly

Compliance feels impossible when tasks scatter across disconnected systems, creating gaps and incomplete evidence. Create, manage, and review cases with our case management software, a keeper and tracker of next actions on the customer's profile.

From Tasks to Case Completion

- A single screen to manage, track and handle all compliance cases
- Evidence management allows document uploads, verification notes, and supporting material attachment
- Priority-based case organisation allows urgent cases to be addressed first
- Exportable case reports for individual cases or a case list within specific timeframes
- Real-time case status updates with clear indicators (open, reported, closed) and progress remarks

Connect Every Case Detail in One Place

- Centralise task management
- Transform fragmentation into systematic progression
- Redirect investigative capacity towards resolution
- Accelerate case resolution without compromising rigour



Disconnected Information Disrupts Compliance Operations

Bring Every Task, Alert, and Investigation into One Organised Space

Explore Case Management

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