

Customer Onboarding



Multi-channel data collection



Import Customer through CSV File



Generate KYC Link



Form-Based Entry

Name:

Type:

Nationality:

Occupation:

Real-time screening

2 matches found



Jhon doe

• SAN

• PEP - Former

True Match



Willy Villiams

• PEP-LINKED

False Match

Screening Risk: High

Onboarding risk + Profile risk assessment

Parameter	Value	Risk Rating
Customer Type	Individual	• Low Risk
Nationality	<input type="text"/>	• High Risk
Does the customer prefer or intend to transact in cash?	Yes	• High Risk
	No	• Low Risk

Approve or Reject customers

Risk Profile: High

Risk Score: 8.7



Approve



Reject

Reasons for rejection*

Spot Risk Before It Hits Your System

Customer onboarding is the first moment your business becomes vulnerable to another person's history.

Citadel365's customer onboarding software helps identify potential risk before customers enter your system, revealing customers' history, ownership structures, and risk indicators, ensuring a confident onboarding decision.

Smart Capabilities That Work for You

A progressive onboarding method starts with minimal required fields

Multi-channel data collection, via forms, Excel import, and email-based KYC, for maximum flexibility

Full corporate structure mapping reveals complex ownership for 360° transparency

Downloadable reports of customer lists and profiles supporting record maintenance with detailed analyses.

Dual risk assessment combining onboarding risk and profile risk with configurable weights

Data storage on Amazon Cloud ensuring security and regulatory compliance.

Power Behind the Confident Decisions

- Accelerates onboarding timelines
- Liberates compliance teams from repetitive data entry
- Provides a 360-degree view of complex ownership, enabling complete transparency
- Simplifies and streamlines customer risk assessment and onboarding workflow



Guard Your Gates Without Slowing the Visitors

With Citadel365, Welcome the Right Customers

[Secure Your Onboarding](#)



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