

Customer Onboarding



Multi-channel data collection


Import Customer through CSV File


Generate KYC Link


Form-Based Entry

Name:

Type:

Nationality:

Occupation:

Real-time screening

2 matches found

 Jhon doe	<input type="text"/>	<input checked="" type="checkbox"/> SAN	<input checked="" type="checkbox"/> PEP - Former	<input type="text" value="True Match"/>
 Willy Villiams	<input type="text"/>	<input checked="" type="checkbox"/> PEP-LINKED		<input type="text" value="False Match"/>

Screening Risk: High

Onboarding risk + Profile risk assessment

Parameter	Value	Risk Rating
Customer Type	Individual	<input checked="" type="checkbox"/> Low Risk
Nationality	<input type="text"/>	<input checked="" type="checkbox"/> High Risk
Does the customer prefer or intend to transact in cash?	Yes	<input checked="" type="checkbox"/> High Risk
<input type="text"/>	No	<input checked="" type="checkbox"/> Low Risk

Approve or Reject customers

Risk Profile: High

Risk Score: 8.7


Approve


Reject

Reasons for rejection*

Spot Risk Before It Hits Your System

Customer onboarding is the first moment your business becomes vulnerable to another person's history.

Citadel365's customer onboarding software helps identify potential risk before customers enter your system, revealing customers' history, ownership structures, and risk indicators, ensuring a confident onboarding decision.

Smart Capabilities That Work for You

A progressive onboarding method starts with minimal required fields

Multi-channel data collection, via forms, Excel import, and email-based KYC, for maximum flexibility

Full corporate structure mapping reveals complex ownership for 360° transparency

Downloadable reports of customer lists and profiles supporting record maintenance with detailed analyses.

Dual risk assessment combining onboarding risk and profile risk with configurable weights

Data storage on Amazon Cloud ensuring security and regulatory compliance.

Power Behind the Confident Decisions

- Accelerates onboarding timelines
- Liberates compliance teams from repetitive data entry
- Provides a 360-degree view of complex ownership, enabling complete transparency
- Simplifies and streamlines customer risk assessment and onboarding workflow



Guard Your Gates Without Slowing the Visitors

With Citadel365, Welcome the Right Customers

[Secure Your Onboarding](#)



www.citadel365.com

